TELTONIKA

FMB964
Special and smart tracker
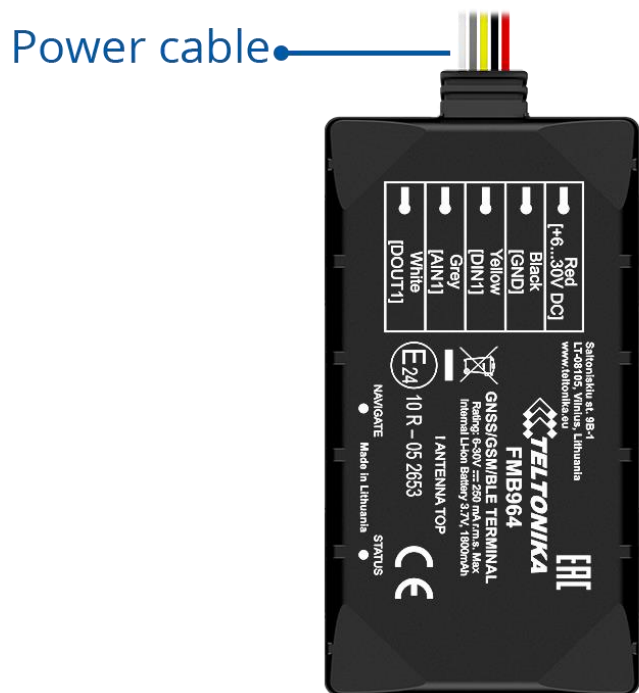
Quick Manual
v1.0

Table of Contents

Know your device

Top view

Power cable

Bottom view
(without cover)

Navigate LED

Status LED

Micro-SIM slot

Micro-USB

Battery socket
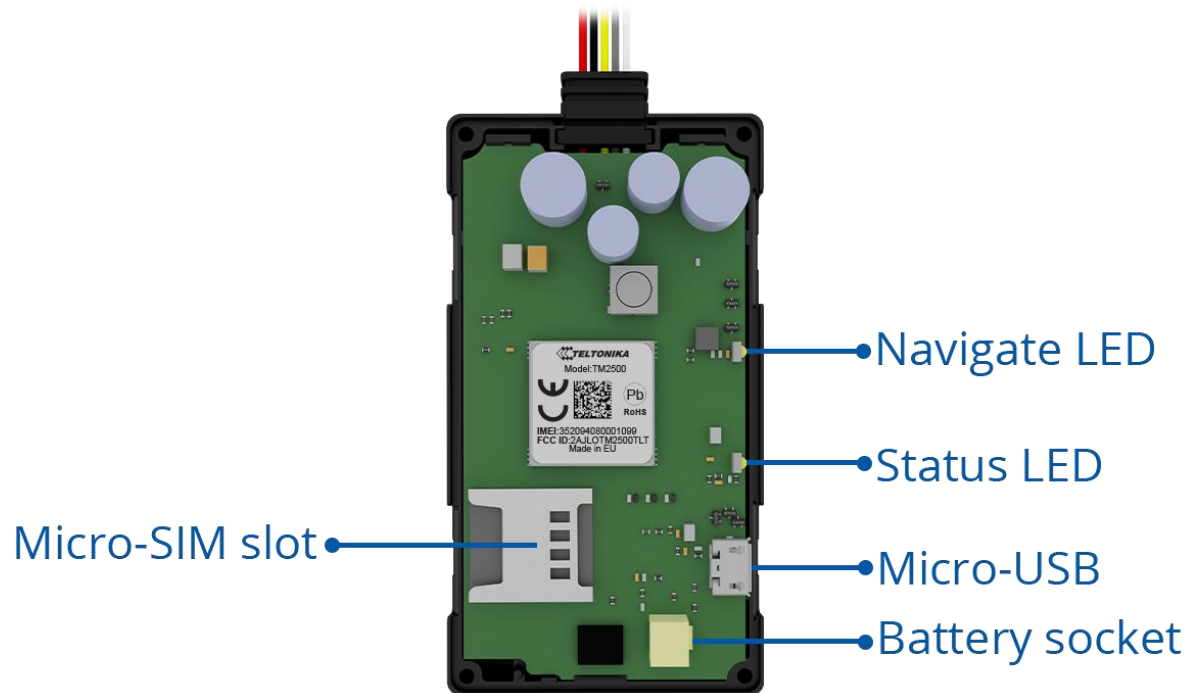
Figure 1 FMB964 device view

Pinout

Table 1 Pinout

PIN NUMBER	PIN NAME	DESCRIPTION
1	**VCC** (6-30)V DC (+)	**(Red)** Power supply (+6-30 V DC)
2	**GND** (-)	**(Black)** Ground
3	**DIN1**	**(Yellow)** Digital input, channel 1. DEDICATED FOR IGNITION INPUT
4	**AIN1**	**(Grey)** Analog input, channel 1. Input range: 0-30 V DC
5	**DOUT1**	**(White)** Digital output. Open collector output. Max. 3,3 A DC.
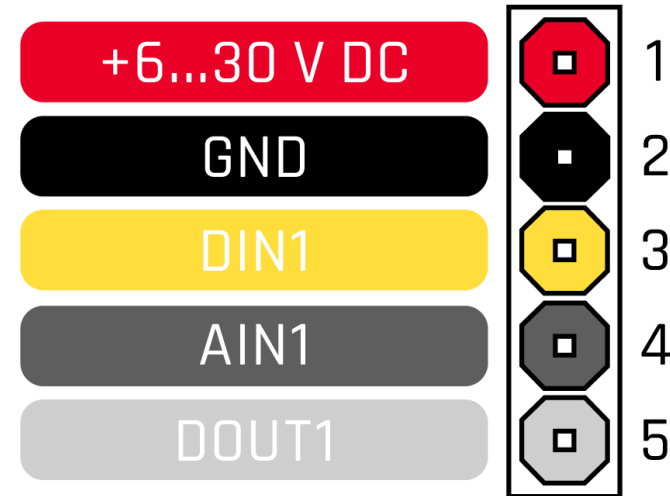
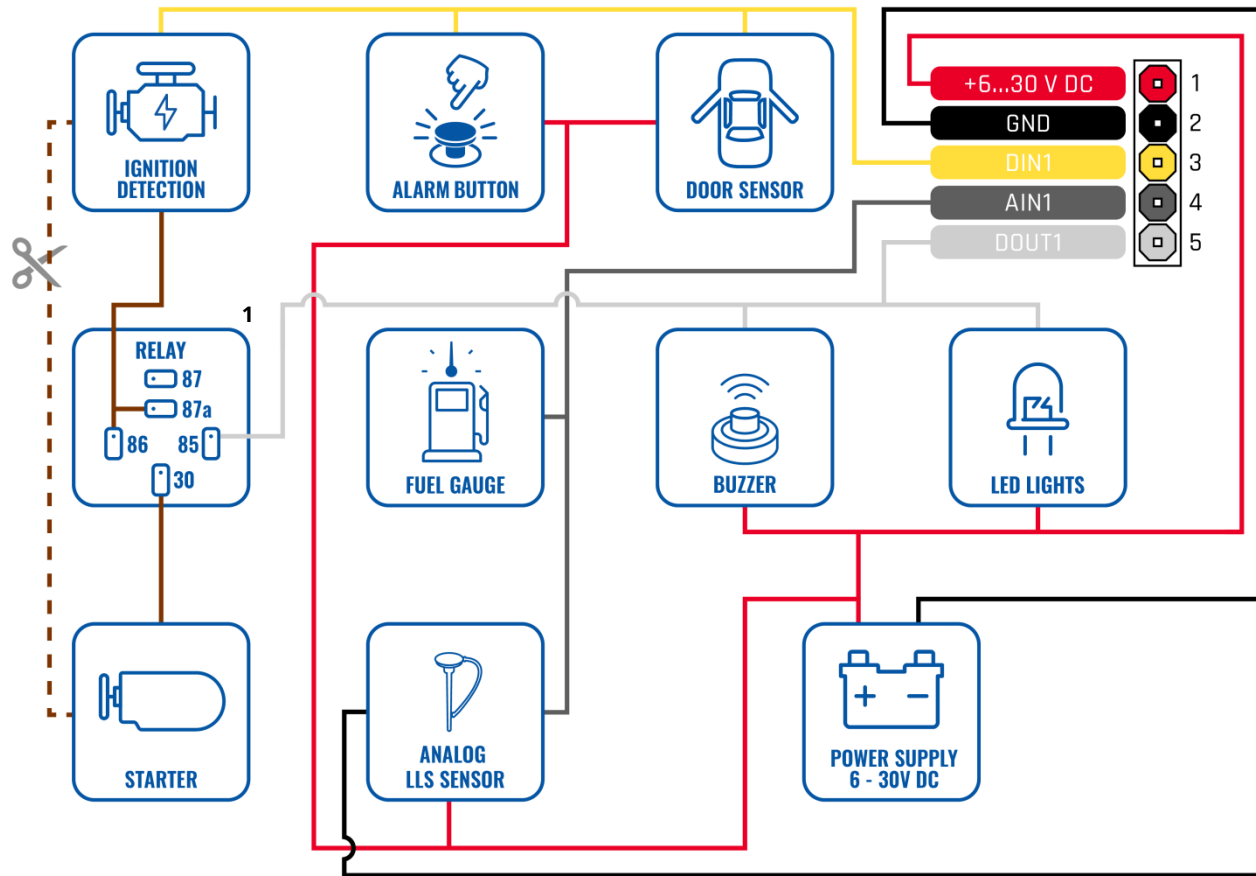**Figure 2 FMB964 pinout**

Wiring scheme

Figure 3 FMB964 Wiring scheme

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[1] Automotive relay

Set up your device

How to insert Micro-SIM card

1. Gently remove FMB964 **cover** using **plastic pry tool** from both sides.
2. Insert **Micro-SIM** card as shown with **PIN request disabled** or read our **Wiki** how to enter it later in **Teltonika Configurator**. Make sure that Micro-SIM card **cut-off corner** is pointing forward to slot.
3. Connect the battery as shown on device. Position the battery in place where it does not obstruct other components.
4. After configuration, see **PC Connection (Windows)**, attach device cover back and screw in all screws.
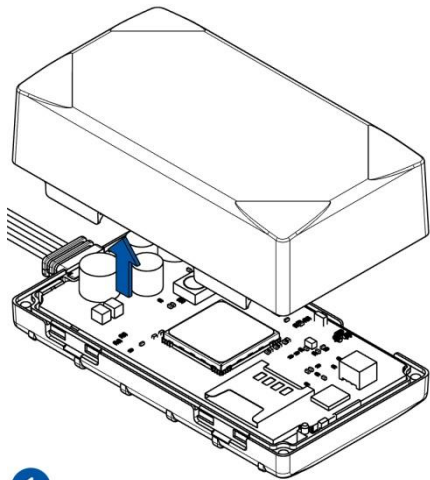
Figure 4 Cover removal
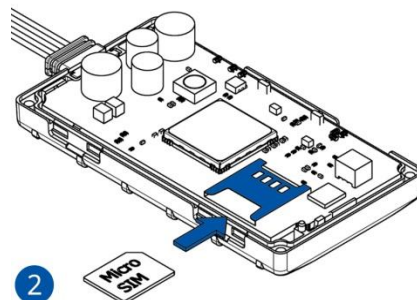
Figure 5 Micro-SIM card insert

Figure 6 Connect battery

Figure 7 Attaching cover back

PC Connection (Windows)

1. Power-up FMB964 with **DC voltage (6 – 30 V)** power supply using **power wires**. LED's should start blinking, see "LED indications".
2. Connect device to computer using **Micro-USB cable** or **Bluetooth** connection:
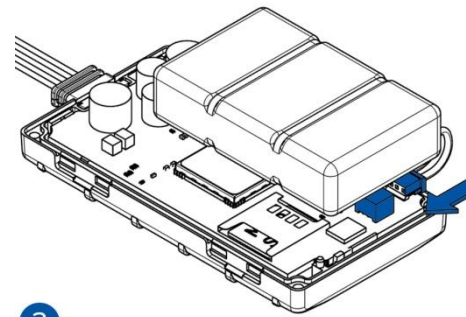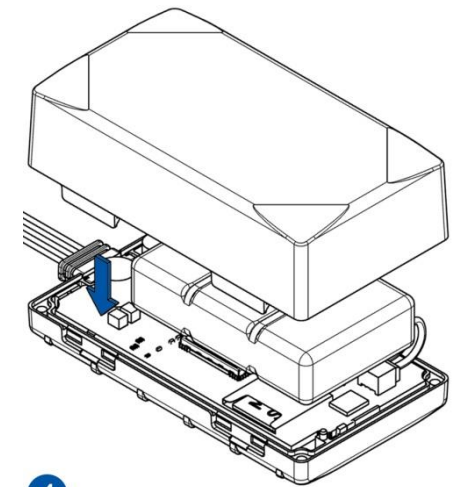   - Using **Micro-USB cable**
     - You will need to install USB drivers, see "How to install USB drivers (Windows)"
   - Using **Bluetooth**
     - FMB964 Bluetooth is enabled by default. Turn on **Bluetooth** on your PC, then select **Add Bluetooth or other device** > **Bluetooth**. Choose your device named – "**FMB964_last_7_imei_digits**", without **LE** in the end. Enter default password **5555**, press **Connect** and then select **Done**.
3. You are now ready to use the device on your computer.

How to install USB drivers (Windows)

1. Please download COM port drivers from here.
2. Extract and run **TeltonikaCOMDriver.exe**.
3. Click **Next** in driver installation window.
4. In the following window click **Install** button.

Setup will continue installing the driver and eventually the confirmation window will appear. Click **Finish** to complete the setup.

Configuration (Windows)

At first FMB964 device will have default factory settings set. These settings should be changed according to the user's needs. Main configuration can be performed via **Teltonika Configurator** software. Get the latest **Configurator** version from here. Configurator operates on **Microsoft Windows OS** and uses prerequisite **MS .NET Framework**. Make sure you have the correct version installed.

Table 2 MS .NET requirements

MS .NET REQUIREMENTS

Operating system	MS .NET Framework version	Version	Links
Windows Vista Windows 7 Windows 8.1 Windows 10	MS .NET Framework 4.6.2	32 and 64 bit	www.microsoft.com

Downloaded **Configurator** will be in compressed archive. Extract it and launch **Configurator.exe**. After launch software language can be changed by clicking 🌐 in the right bottom corner (**Figure 8 Language selection**).

Figure 8 Language selection

Configuration process begins by pressing on connected device (**Figure 9 Device connected via USB**).

Figure 9 Device connected via USB

After connection to Configurator **Status window** will be displayed (**Figure 10 Configurator Status window**).
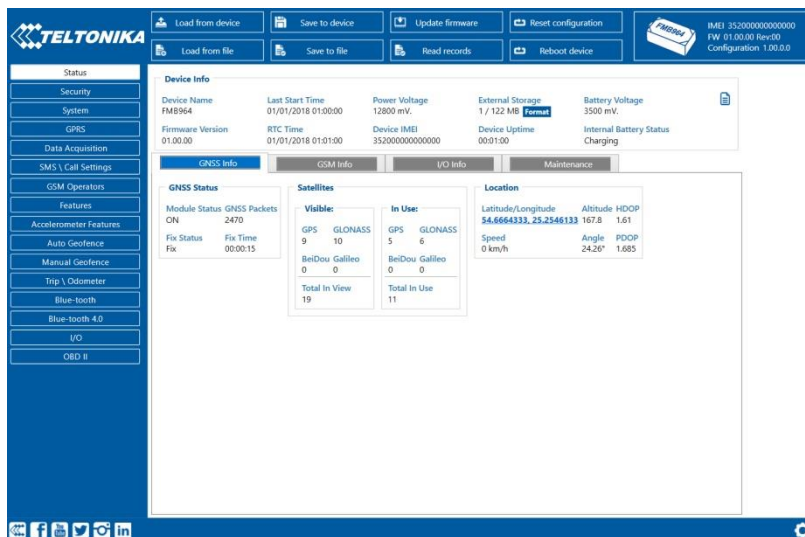
Figure 10 Configurator Status window
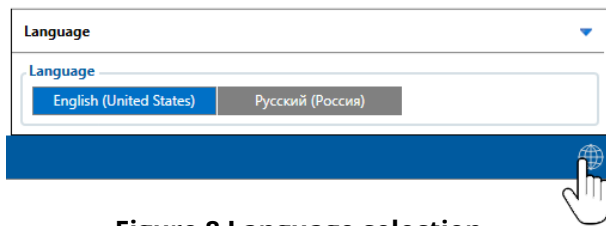
Various **Status window** tabs display information about **GNSS**, **GSM**, **I/O**, **Maintenance** and etc. FMB964 has one user editable profile, which can be loaded and saved to the device. After any modification of configuration the changes need to be saved to device using **Save to device** button. Main buttons offer following functionality:

1. **Load from device** – loads configuration from device.
2. **Save to device** – saves configuration to device.
3. **Load from file** – loads configuration from file.
4. **Save to file** – saves configuration to file.
5. **Update firmware** – updates firmware on device.
6. **Read records** – reads records from the device.
7. **Reboot device** – restarts device.
8. **Reset configuration** – sets device configuration to default.

Most important configurator section is **GPRS** – where all your server and **GPRS settings** can be configured and **Data Acquisition** – where data acquiring parameters can be configured.
More details about FMB964 configuration using Configurator can be found in our **Wiki**.

Quick SMS configuration

Default configuration has optimal parameters present to ensure best performance of track quality and data usage.

Quickly set up your device by sending this SMS command to it:

```
"  setparam 2001:APN;2002:APN_username;2003:APN_password;2004:Domain;2005:Port;2006:0;"
```

Note: Before SMS text, two space symbols should be inserted.

GPRS settings:

- **2001** – APN
- **2002** – APN username (if there are no APN username, empty field should be left)
- **2003** – APN password (if there are no APN password, empty field should be left)

Server settings:

- **2004** – Domain
- **2005** – Port
- **2006** – Data sending protocol (0 – TCP, 1 – UDP)
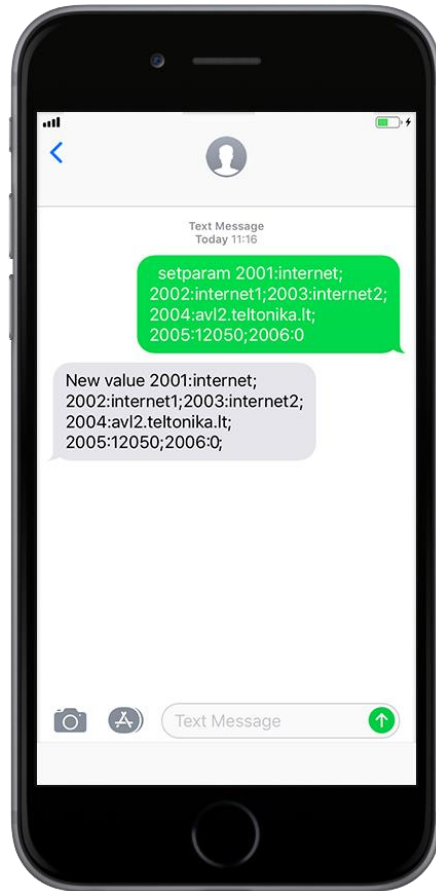
Default configuration settings

Movement and ignition detection:

Vehicle movement will be detected by accelerometer

Ignition will be detected by vehicle power voltage between 13,2 – 30 V

Device makes a record **On Moving** if one of these events happen:

300 seconds passes

Vehicle turns 10 degrees

Vehicle drives 100 meters

Speed difference between last coordinate and current position is greater than 10 km/h

Device makes a record **On Stop** if:

1 hour passes while vehicle is stationary and ignition is off

Records sending to server:

If device has made a record it is sent to the server every 120 seconds

After successful SMS configuration, FMB964 device will **synchronize time** and **update records** to **configured server**. Time intervals and default I/O elements can be changed by using **Teltonika Configurator** or **SMS parameters**.

Mounting recommendations

- Connecting Wires
  - Wires should be fastened to the other wires or non-moving parts. Try to avoid heat emitting and moving objects near the wires.
  - The connections should not be seen very clearly. If factory isolation was removed while connecting wires, it should be applied again.
  - If the wires are placed in the exterior or in places where they can be damaged or exposed to heat, humidity, dirt, etc., additional isolation should be applied.
  - Wires cannot be connected to the board computers or control units.
- Connecting power source
  - Be sure that after the car computer falls asleep, power is still available on chosen wire. Depending on car, this may happen in 5 to 30 minutes period.
  - When module is connected, measure voltage again to make sure it did not decrease.
  - It is recommended to connect to the main power cable in the fuse box.
  - Use 3A, 125V external fuse.

- Connecting ignition wire
  - Be sure to check if it is a real ignition wire i. e. power does not disappear after starting the engine.
  - Check if this is not an ACC wire (when key is in the first position, most of the vehicle electronics are available).
  - Check if power is still available when you turn off any of vehicles devices.
  - Ignition is connected to the ignition relay output. As alternative, any other relay, which has power output when ignition is on, may be chosen.

- Connecting ground wire
  - Ground wire is connected to the vehicle frame or metal parts that are fixed to the frame.
  - If the wire is fixed with the bolt, the loop must be connected to the end of the wire.
  - For better contact scrub paint from the spot where loop is going to be connected.
  -

PAY ATTENTION! Connecting the power supply must be carried out in a very low impedance point of on-board vehicle network. Connecting the GND at an arbitrary point to the mass of the car is unacceptable, as static and dynamic potentials on the line GND will be unpredictable, which can lead to unstable FMB964 operation and even its failure.

LED indications

Table 3 Navigation LED indications

BEHAVIOUR	MEANING
Permanently switched on	GNSS signal is not received
Blinking every second	Normal mode, GNSS is working
Off	GNSS is turned off because: Device is not working or Device is in sleep mode
Blinking fast constantly	Device firmware is being flashed

Table 4 Status LED indications

BEHAVIOUR	MEANING
Blinking every second	Normal mode
Blinking every two seconds	Sleep mode
Blinking fast for a short time	Modem activity
Off	Device is not working or Device is in boot mode

Characteristics

Basic characteristics

Table 5 Basic characteristics

MODULE	
Name	TM2500
Technology	GSM, GPRS, GNSS, BLUETOOTH

GNSS	
GNSS	GPS, GLONASS, GALILEO, BEIDOU, SBAS, QZSS, DGPS, AGPS
Receiver	33 channel
Tracking sensitivity	-165 dBM
Accuracy	< 3 m
Hot start	< 1 s
Warm start	< 25 s
Cold start	< 35 s

CELLULAR	
Technology	GSM
2G bands	Quad-band 850 / 900 / 1800 / 1900 MHz
Data transfer	GPRS Multi-Slot Class 12 (up to 240 kbps), GPRS Mobile Station Class B
Data support	SMS (text/data)

POWER

Input voltage range	6 - 30 V DC with overvoltage protection
Back-up battery	1800 mAh Li-Po rechargeable 3.7 V battery
Power consumption	At 12V < 3.4 mA (Ultra Deep Sleep) At 12V < 4.6 mA (Deep Sleep) At 12V < 5 mA (Online Deep Sleep) At 12V < 6.1 mA (GPS Sleep) At 12V < 22.7 mA (nominal)

BLUETOOTH

Specification	4.0 + LE
Supported peripherals	Temperature and Humidity sensor, Headset, OBDII dongle, Inateck Barcode Scanner

INTERFACE

Digital Inputs	1
Digital Outputs	1
Analog Inputs	1
GNSS antenna	Internal High Gain
GSM antenna	Internal High Gain
USB	2.0 Micro-USB
LED indication	2 status LED lights
SIM	Micro-SIM
Memory	128MB internal flash memory

PHYSICAL SPECIFICATION

Dimensions	79 x 43 x 27.5 mm (L x W x H)
Weight	98 g

OPERATING ENVIRONMENT

Operating temperature	-25 °C to +55 °C
Storage temperature	-40 °C to +45 °C
Operating humidity	5% to 85% non-condensing
Ingress Protection Rating	IP54

FEATURES

Sensors	Accelerometer
Scenarios	Green Driving, Over Speeding detection, Jamming detection, GNSS Fuel Counter, DOUT Control Via Call, Excessive Idling detection, Unplug detection, Towing detection, Crash detection, Auto Geofence, Manual Geofence, Trip
Sleep modes	GPS Sleep, Online Deep Sleep, Deep Sleep, Ultra Deep Sleep
Configuration and firmware update	FOTA Web, FOTA, Teltonika Configurator (USB, Bluetooth), FMBT mobile application (Configuration)
SMS	Configuration, Events, DOUT Control, Debug
GPRS commands	Configuration, Debug, DOUT Control
Time Synchronization	GPS, NITZ, NTP
Fuel monitoring	LLS (Analog), OBDII dongle
Ignition detection	Digital Input 1, Accelerometer, External Power Voltage, Engine RPM (OBDII dongle)

Electrical characteristics

Table 6 Electrical characteristics

CHARACTERISTIC DESCRIPTION	VALUE			
	MIN.	TYP.	MAX.	UNIT
SUPPLY VOLTAGE				
Supply Voltage (Recommended Operating Conditions)	+6		+30	V
DIGITAL OUTPUT (OPEN DRAIN GRADE)				
Drain current (Digital Output OFF)			12	µA
Drain current (Digital Output ON, Recommended Operating Conditions)			3.3	mA
Static Drain-Source resistance (Digital Output ON)			300	mΩ
DIGITIAL INPUT				
Input resistance (DIN1)	47			kΩ
Input voltage (Recommended Operating Conditions)	0		30	V
Input Voltage threshold		2.5		V

ANALOG INPUT			
Input Voltage (Recommended Operating Conditions)	0	30	V
Input resistance		150	kΩ
Measurement error on 12V		3	%
Additional error on 12V		360	mV
Measurement error on 30V		3	%
Additional error on 30V		900	mV

Safety information

This message contains information on how to operate FMB964 safely. By following these requirements and recommendations, you will avoid dangerous situations. You must read these instructions carefully and follow them strictly before operating the device!

- The device uses SELV limited power source. The nominal voltage is +12 V DC. The allowed voltage range is +6..+30 V DC.
- To avoid mechanical damage, it is advised to transport the device in an impact-proof package. Before usage, the device should be placed so that its LED indicators are visible. They show the status of device operation.
- When connecting the connection (1x5) cables to the vehicle, the appropriate jumpers of the power supply of the vehicle should be disconnected.
- Before dismounting the device from the vehicle, the 1x5 connection must be disconnected.
- The device is designed to be mounted in a zone of limited access, which is inaccessible to the operator. All related devices must meet the requirements of EN 60950-1 standard.
- The device FMB964 is not designed as a navigational device for boats.

Do not disassemble the device. If the device is damaged, the power supply cables are not *isolated* **or the isolation is damaged, DO NOT touch the device before unplugging the power supply.**

All wireless data transferring devices produce interference that may affect other devices which are placed nearby.

The device must be connected only by qualified personnel.

The device must be firmly fastened in a predefined location.

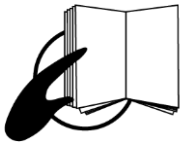**The programming must be performed using a PC with autonomic power supply.**

Installation and/or handling during a lightning storm is prohibited.

The device is susceptible to water and humidity.

Certification and Approvals

- **FMB964 CE / RED**
- **FMB964 E-Mark**
- **FMB964 EAC**
- **FMB964 RoHS**
- **FMB964 REACH**

This sign on the package means that it is necessary to read the User's Manual before your start using the device. Full User's Manual version can be found in our Wiki.

This sign on the package means that all used electronic and electric equipment should not be mixed with general household waste.

Hereby, Teltonika declare under our sole responsibility that the above described product is in conformity with the relevant Community harmonization: European Directive 2014/53/EU (RED).

Warranty

TELTONIKA guarantees its products to be free of any manufacturing defects for a period of **24 months**. With additional agreement we can agree on a different warranty period, for more detailed information please contact our sales manager.

Contact us teltonika.lt/company/contacts

If a product should fail within this specific warranty time, the product can be:

Repaired

Replaced with a new product

Replaced with an equivalent repaired product fulfilling the same functionality

TELTONIKA can also repair products that are out of warranty at an agreed cost.

Warranty Disclaimer

TELTONIKA PRODUCTS ARE INTENDED TO BE USED BY PERSONS WITH TRAINING AND EXPERIENCE. ANY OTHER USE RENDERS THE LIMITED WARRANTIES EXPRESSED HEREIN AND ALL IMPLIED WARRANTIES NULL AND VOID AND SAME ARE HEREBY EXCLUDED. ALSO EXCLUDED FROM THIS LIMITED WARRANTY ARE ANY AND ALL INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING BUT NOT LIMITED TO, LOSS OF USE OR REVENUE, LOSS OF TIME, INCONVENIENCE OR ANY OTHER ECONOMIC LOSS.

More information can be found at teltonika.lt/warranty-repair